Privacy Policy for Midwest Technology, Inc.

Effective Date: 1/5/2024

Introduction

At Midwest Technology, Inc, we are a wireless internet provider to our surrounding areas as well as designing, selling, troubleshooting Closed Circuit TV systems. We are committed to protecting the privacy and security of our customers' personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our services or visit our website. By using our services, you agree to the collection and use of your information as described in this policy.

2. Information We Collect

We collect the following types of personal information from our customers:

- Personal Identifiers:
  - Name
  - Address
  - Email address
  - Phone number
  -stored credit card information

Internet or other electronic network activity information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement.

3. How We Collect Information

We collect personal information through the following methods:

- Inquiries: When potential customers inquire about our services, they may provide us with personal information such as their name, address, email, and phone number to receive more information or to be considered for our services.

- Service Sign-Up: When you sign up for our services, we collect your personal information to create and manage your account.

- Communications: If you contact us through email, phone, or other means, we may collect the information you provide to respond to your inquiries.

4. Why We Collect Your Information

We collect personal information for the following purposes:

- Service Provision: To provide you with our wireless Internet services or CCTV services, including account creation, billing, and customer support.

- Customer Communication: To communicate with you about your account, service updates, promotions, and other relevant information.

- Service Improvement: To analyze and improve our services, ensuring they meet your needs and preferences.

- Marketing: With your consent, we may use your information to send you promotional materials about our services and special offers.

5. How We Use Your Information

Your personal information is used for:

- Account Management: To manage your customer account, process payments, and provide customer support.

- Service Delivery: To deliver the wireless Internet services you have requested and ensure consistent service quality.

- Communication: To send important notices, such as billing information, service updates, and customer service communications.

- Marketing and Promotions: With your consent, we may send you information about special offers, new services, and other promotions that we believe may interest you.

6. Information Sharing and Disclosure

We value your privacy and will only share your personal information with third parties under specific circumstances:

- Billing: We may share your data with trusted third-party service providers who assist us with billing processes, such as payment processors.

- Technical Support: If necessary, your information may be shared with third-party technical support providers to ensure the proper functioning and quality of our services.

- Service Providers: We may share your information with trusted third-party service providers who assist us in delivering our services, such as payment processors and customer support services.

- Legal Requirements: We may disclose your information if required by law or in response to a valid legal request.

These third parties are required to maintain the confidentiality of your information and are prohibited from using your personal information for any purpose other than providing the specified services
We do not sell, rent, or lease your personal information to third parties.

7.

A. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of data transmission or storage is 100% secure, and we cannot guarantee absolute security.

a. We will maintain commercially reasonable administrative, physical, and technical safeguards for the protection of the security, confidentiality, and integrity of Your Data, including information about Your Accounts. Those safeguards will include, but will not be limited to, measures for preventing access, use, modification, or disclosure of Your Data by Our personnel except (i) to provide the Purchased Services and prevent or address service or technical problems, (ii) as compelled by Applicable Law in accordance with the "Compelled Disclosure" section below, or (iii) as You expressly permit in writing.
b. We are prohibited from selling Your Personal Information. "Selling," "sell," "sold," and "sale," for the purposes of this Agreement means selling, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a Subscriber's Personal Information by You or Us to another business or a third party for monetary or other valuable consideration.
c. We are also prohibited from: (i) retaining, using, or disclosing Your Personal Information for any purpose other than for the specific purpose of performing the services specified in this Agreement, including retaining, using, or disclosing the Personal Information for a commercial purpose other than providing the services specified in this Agreement; and (ii) retaining, using, or disclosing the Personal Information outside of the direct business relationship between You and Us.
d. We hereby certify that we understand the restrictions in this "Protection of Your Data" section herein and We represent and warrant that We will comply with them. We will also fully cooperate with You regarding the timely implementation of Subscriber requests to delete, opt-out of selling, or access to Subscriber Personal Information as required by the CCPA.
e. If there is any unauthorized access to or use of Your Data via the Service, including at or by any backup facility or system, We will promptly notify you within 24 hours of disclosure of the breach. We will also fully cooperate with You regarding any investigation of such a breach. You are exclusively responsible for sending security breach notification letters to Subscribers in compliance with Applicable Law and We will fully cooperate with you regarding any such compliance requirements.

B. PCI DSS Compliance and Handling of Expired Payment Data.

MWT is dedicated to maintaining compliance with the Payment Card Industry Data Security Standard (PCI DSS) in accordance with PCI DSS requirements. We have implemented administrative, technical, and physical security measures to protect sensitive payment data against unauthorized access, use, and disclosure. In line with PCI DSS standards, MWT may securely delete or remove expired payment data, including cards and tokens, using either manual or automated processes. This action may be taken without prior notification to our clients. Our commitment to data security ensures that all sensitive information is managed and disposed of in compliance with industry regulations, maintaining the highest level of protection for our customers and their payment data.

8. Your Rights and Choices

You have the right to:

- Access and Update: Request access to and update your personal information on your account through: our customer portal on our website,www.midtechok.com, email the information to accounting@midtechok.com, or call our office at 91-900-2464.

- Opt-Out: Opt-out of receiving marketing communications from us at any time.

- Data Deletion: Request the deletion of your personal information, subject to certain legal obligations.

Personal Conduct - Restricted Uses:
You will not: (a) upload or distribute of any files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the Service, (b) probe, scan, test the vulnerability of, or circumvent any security mechanisms used by, the sites, servers, or networks connected to the Service, (c) take any action that imposes an unreasonably or disproportionately large load on the sites, servers, or networks connected to the Service

9. SMS Communication

We may use your phone number to send you important updates, service notifications, and promotional messages via SMS. Please note the following:

- Privacy of Your Phone Number: **SMS opt-in and Phone Numbers for the purpose of SMS will not be shared with third parties and affiliates for marketing purposes**. We are committed to maintaining the confidentiality and security of your contact information

- Opting Out: If you prefer not to receive SMS messages from us, you can opt out at any time by contacting us directly.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and we will notify you of any significant changes.

11. Contact Us
If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:
Midwest Technology, Inc.
PO Box 255
1306 Commercial
Mounds, OK 74047 accounting@midtechok.com or service@midteckok.com
918-900-2464

12. Acceptance of This Policy

By using our services, you acknowledge that you have read and understood this Privacy Policy and agree to the collection, use, and sharing of your personal information as described herein.